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1/12/2024 | **FOR IMMEDIATE RELEASE**

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Chelsea State Bank Strongly Urges Customers to Activate Alerts in Online Banking Settings to Stay Protected Against Fraud

January 12, 2024, CHELSEA & DEXTER, MICHIGAN – Chelsea State Bank Strongly Urges Customers to Activate Alerts in Online Banking Settings to Stay Protected Against Fraud.

“Chelsea State Bank takes the privacy and security of our customers very seriously, which is why we are calling on all of our customers to take the critical steps of activating alerts through our online banking system,” said Joanne Rau, President and CEO, Chelsea State Bank. “This necessary step is another layer of added protection for our valued customers. We work very closely with local law enforcement, serve and belong to various fraud prevention and risk mitigation forums/committees and like many financial institutions, we are still experiencing fraud attempts.”

Types of fraudulent activity include altered checks and debit card fraud. Businesses are encouraged to, at a very minimum, use the alert feature through online banking, and review accounts daily. Business customers have the choice to enroll in a Treasury Management Service that provides elevated fraud prevention, called Positive Pay. Personal Banking Customers (regardless of financial institution) should review their account activity on a regular basis (daily), and notify their financial institution immediately of suspicious activity.

About Chelsea State Bank

Chelsea State Bank is a full-service financial institution with offices in Chelsea and Dexter. The Bank was formed 125 years ago by local business leaders to provide timely financial solutions to individuals, families, and businesses in the community. This tradition of community service continues today. For more information, please call 734.475.1355 or visit www.chelseastate.bank. Member FDIC.

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